



Sapphire IMS provides a combination of Asset Performance as well as Asset inventory tracking features. This enables Chief Information Officers and IT administrators to have fool proof view of utilization of Digital assets and help them to get the best out of the existing environment. Real-time information gathered helps the administrators to enforce and effectively monitor the compliance to the Organization IT policies..

Monitor health:

Get vital health statistics like CPU, interface, memory and disk utilization of remote systems.

Monitor mission critical applications:

Get to know the performance of your mission critical applications like database servers, email servers and take timely action upon any potential breach

Measure your service:

Get to know how your critical business services like internet, email and FTP services perform on a timely basis.

Remote event alerts:

Get critical events remotely and be the first to know the problems

Reports:

Get time based performance reports of your digital assets and services on the go.

Control your systems remotely:

Perform remote management tasks instantly and have better control on your remote systems

Your Asset View:

Network view is just a click away and it just takes a glance to know how your network looks at the moment.

Easy audit:

If your supervisor asks for the IT audit logs submit it instantly. Avoid the manual strenuous job and work smartly.

Measure your IT asset utilization:

Knowing the utilization of the existing IT assets, can help you to make better decision on future procurements. Thus can save costs to the organization

Comply with your IT Policy:

Get to know if organization IT policy is complied.

Heterogeneous Data:

Manage both windows and Unix systems under one umbrella

Enterprise Management

Sapphire IMS discovers inventory of IT assets in your organization and also helps to monitor the performance of the systems and critical applications and services.

Sapphire IMS suite includes:

- Monitoring mission critical servers, applications and services.
- Digital asset capture using WBEM and SNMP
- Support for both Windows and Unix systems
- License Reconcile.
- Notifications through SMS/eMail

Information capture is based on industry standard technology WBEM and SNMP

Performance monitoring of critical applications and services provides valuable insights.

Capturing of asset information helps administrator to have a close tab on their inventory and maintaining organizational standards.

Sapphire IMS provides a remote system management and a software distribution engine. This helps IT managers to effectively manage remote systems and keep them up to date with software patches and hot fixes.

Performance Data

Allows monitoring the health of vital systems and servers

Monitors the health of critical applications and services and report the statistics on a periodic fashion.

Monitors the performance of the critical servers / service response against the configured threshold level. Alerts are generated upon violation and notifications are sent to administrators in the form of SMS/Email.

Asset Data

Automatic discovery of the network on a periodic basis using WMI and SNMP

View the following information of any of the devices in the network instantly-

- Hardware
- Services
- Software
- User Accounts
- Processes
- Shared Resources
- Memory
- Event Logs
- Drives
- Print jobs

Multiple views for convenient viewing

Remote Management

Printer Usage Assessment

Assess the print job being fired by individuals and have a tab on the usage. Helps the IT dept. to charge various functions based on the usage of printer assets. Also find out the odd-user who congests the printer.

Software Distribution / Patch installation

Software packages and critical security updates can be distributed to various systems in the network. Helps the administrator to view the system status and dynamically make a decision and upgrade the system to the latest patch level.

Managing remote systems

Administrators spend great deal of time by running around and managing the systems located across the building. IMS helps you to perform various system management tasks by sitting in single place. Reduces a great deal of work and increases productivity exponentially.

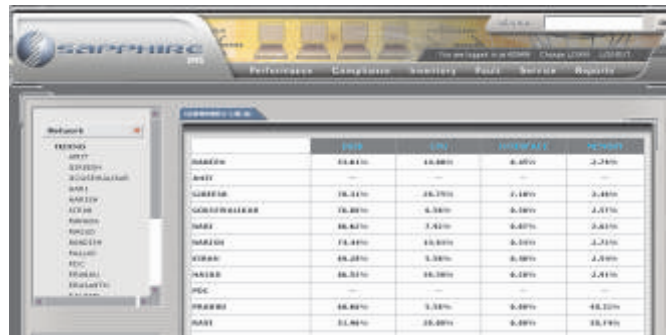


Fig 1. Shows the main web based GUI of Sapphire IMS.

Web-Based IT Infrastructure Analysis

Web-based view to provide information anywhere. The engine polls the resources periodically and collects vital statistics like CPU, Memory, Interface, and Disk Information about your Infrastructure. The report engine uses this data and provides trend analysis.

Key Features

- Personalized views as per user convenience.
- Dashboard view provides overall statistics of the entire Infrastructure
- Individual reports for more granular trend analysis.
- Software Hardware inventory report for the entire Infrastructure
- OS reports to know the OS that are used
- Configure reports to view on your mailbox periodically
- Export data view to HTML/PDF/CSV for offline viewing

Why Sapphire IMS:

- Manages Windows and Unix systems as well as IP enabled devices.
- Can work on Multiple domains and can discover even standalone systems that are WMI compatible
- The license snapshot shows Software compliance to actual license available. This gives you a true view of both the license usage as well as the applications usage to an organization, thus helping in planning.



For more information about Tecknodreams' products, services and technical support services, please visit: www.tecknodreams.com

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